
January 16, 2007

Ms. Jackie DeSantis
Lady Bug Landscaping
1015 10th St.
Lake Park, FL 33403

Dear Jackie:

This is to express appreciation for the professionalism shown by your company and Baudilio Vasquez. From my first phone contact with you, followed by on-time meetings with Baudilio, the execution of our detailed contract and through the quick, efficient, and well-supervised installation of landscaping supervised by Baudilio, it has been a very satisfying experience. Never have I had such fine service from any service delivery company.

I am grateful to Winnie Woodward and Steve Inglis of Bristol Management for referring me to you. Thus, I am copying them with this letter. I am also copying Emily O'Mahoney, our HOA president who is also a landscape architect with Gentile Holloway O'Mahoney & Associates.